

Tawaw Cabins 2004 Ltd.

Cabin Rental Policy and Agreement

Thank you for making your reservation at Tawaw Cabins 2004 Ltd. Please review the reservation information below and let us know as soon as possible if any changes are required.

Please sign, date and return this rental agreement in order to secure your reservation. You may fax, email or mail this signed agreement. Your signature on this agreement or taking possession of the cabin after receipt of this agreement or payment of money is evidence of our acceptance of the agreement and your intent to use this for a vacation rental.

Rental Fees and prepaid rent deposits: Reservations require a 50% deposit made by credit card to guarantee your reservation. Your credit card along with this signed agreement must be received before the rental unit will be secured for your reservation.

Cabin Rates and Taxes: As cabin rates vary for each cabin, please reference the individual cabin information on this website tawawcabins.com. All cabins are subject to a 5% PST and 5% GST.

Cancellation policy and refunds: We know that plans can go astray. However, we rely primarily on advance reservations and cancellations cannot always be filled. So to be fair to all concerned, our policy is as follows: Any rental deposits paid are refundable if the reservation is canceled at least 30 days prior to your arrival date minus \$25 cancellation fee. If you cancel within the 30 days prior to your arrival, you will forfeit all rental deposits collected. No shows, no refunds and the remainder of the stay will also be charged. **No refunds due to weather, change of plans, or early departures.** All guests are financially responsible for the entire booking once your reservation has been made.

Security Deposit: The credit card you have supplied us for your reservation is kept on file for a security deposit. This is to protect us from possible damages to our property. Security charges will only be applied to your credit card if necessary and you will be notified. Guests are financially responsible for all damages and additional cleaning fees if necessary. **Should our managers find the cabin unacceptable condition upon your departure, your credit card will be used for extra cleaning, damage repairs, replacement of missing contents, expenses resulting from agreement violations such as smoking or pets in the cabins, trash left in cabin, dirty dishes left unwashed, furniture moved, etc.....**

Check-In and Check- Out times: **Check –in is 3:00 pm and check-out is 11:00 am.** While we make every effort to have your cabin ready, there may be a delay during peak season and your patience is appreciated.

Check-In Procedures: Upon arrival you will come to the office/store and register. At this time you will verify the number in your party. Verification of credit card you provided upon booking for your security deposit. **Office hours vary depending on the season. If you will not be checking in until after 9:00 pm you must notify the office before arrival.**

The Renter agrees that he/she will not claim any charge backs or credits from his/her credit card company for any fees charged to his/her credit card, including but not limited to deposit, rental, or additional damages or security deposit fees.

Rental Policies: We cater to families and strive to provide an upscale family vacation rental experience. Renters agree to abide by our Tawaw Cabins 2004 Ltd. resort rules that are posted in each cabin. Resort quiet hours are 11:00 pm. All music must be completely turned off. Alcohol is allowed and must be kept

in site. **Stags or stagettes are not allowed**, we are a family oriented, peaceful resort, catering to those that want an enjoyable vacation experience.

Each cabin comes fully furnished including dishes, silverware, cookware, coffee maker, filters, microwaves/satellite TV (modern cabins only) and toilet paper. Cabins 1-3 have hot plates not stoves. **You** provide the linens this includes sheets, pillows, towels and blankets. Do not rearrange the furniture or use outdoors (ex. kitchen chairs). The managers are not responsible for any item left in a cabin by a renter. If the managers are requested by the renter any item left in a cabin, items will be returned by Canada Post service for a service charge of shipping costs plus \$15.00 handling fee.

Maintenance: Please report any problems or damages in your cabin the day of check-in to the managers. If not reported, we must assume the damage or loss occurred during your occupancy and we will have to charge you. When maintenance needs arise during your stay please contact the managers. It may be necessary for them to enter the cabin during reasonable hours to perform minor repairs. There will be no refunds for the malfunction of any equipment including but not limited to TV, appliances or power outages. The cabin/property is on a well and septic systems. The water is regularly tested by Saskatchewan Health but most people bring their drinking water. The septic system is very effective; however, it will clog up if improper material is flushed. **DO NOT FLUSH** anything other than toilet paper. No feminine products should be flushed at any time. If it is found that feminine products have been flushed and clog the septic system, you could be charged for damages.

Housekeeping: Housekeeping is not provided during your stay. Our housekeepers take great care to provide you with a clean cabin. Guests are expected to leave the cabins in similar conditions as to how they were upon arrival.

Maximum Occupancy: The number of persons occupying your cabin shall not exceed the number stated on your reservation. If additional persons are added after your reservation is secured you must inform us upon arrival and charges will be added as necessary.

Pets: We are a pet free resort; therefore we **do not allow pets** in our cabins, not even if they are kenneled or outside. If guests with dogs cannot comply with these conditions, they will be asked to leave and additional charges may also apply.

Smoking and smoke detectors: There is no smoking allowed in our cabins, bathhouse, office or any of our resort buildings. Smoking is permitted outside only. Ashtrays are provided. Smokers are asked to keep butts in ashtrays as both a safety and hygienic precaution. Any guests found smoking in the cottages will be asked to leave or if we find evidence of smoking inside any of our properties, you will incur an additional cleaning fee of a minimum \$250. There are smoke detectors in all of our cabins, do not unplug or remove the batteries from them.

Campfires & Barbecues: All our cabins have regulated government fire pits/stand and there is firewood for sale at our office/store. We enforce all local burn bans. Please **do not bring your own fire pit or wood**, Meadow Lake Provincial Park does not permit any of these items and fines have been issued for bringing these items into the park. Please bring your barbecues as they are not provided. We do not allow barbecues or turkey fryers on decks of cabins.

Check out Procedures: Upon departure guests are required to leave the property in the same general condition as it was when they arrived. Please comply with the following before check-out:

1. Dishes, pots, pans, silverware and utensils should be washed and put away, appliances cleaned and floors swept.
2. All garbage and trash bagged and placed in dumpster located along road (gov't side).
3. Recyclable cans and bottles in designated recycle shed (ask at the store).
4. Property left neat and in order (pick up litter and cigarette butts).
5. Fire pit should be free of trash and not left burning.
6. Keys should be dropped off at the office or left in cabin if office closed.

Thank you and enjoy your stay at Tawaw Cabins 2004 Ltd.

NOTE: Fishing licences will not be available at our resort for 2013. The Saskatchewan Ministry of Environment has gone to a new online system. Go to SERM's website to acquire your fishing licences.

RETURN THIS PAGE ONLY PLEASE

PLEASE REMEMBER TO BRING YOUR BEDDING, TOWELS AND SOAPS

The renter accepts renting privileges with the understanding that he/she does hereby release Tawaw Cabins 2004 Ltd., its officers and employees of all liability for loss or damage to property and injury, against claims resulting from loss or damage to property or injury to the person of any member of the family or guest of the registered renters arising out of the use of the resort facilities.

I, the Guest, am providing my credit card number as a guarantee. I agree to pay all rent, accept all terms and conditions of this rental agreement and accept all liability for any damage, beyond normal wear and tear, during the term of my rent with Tawaw Cabins 2004 Ltd. If I fail to do so, I understand that these costs will be charged to my credit card and all credit card sales are final.

I acknowledge and confirm that I have read and agree to all conditions on this rental agreement.

Signed: _____

Dated: _____

Reservation Information

Cabin:

Name:

Deposit Amount Paid:

(Deposit charged to credit card for ½ of the total amount due and the balance to be paid upon your arrival)

Arrival Date: (3:00 PM Check In)

Departure Date: (11:00 AM Check Out)

Number of Guests: Adults:

Children:

A credit card must be supplied for a security deposit. We will not charge your card unless necessary and you will be notified.